



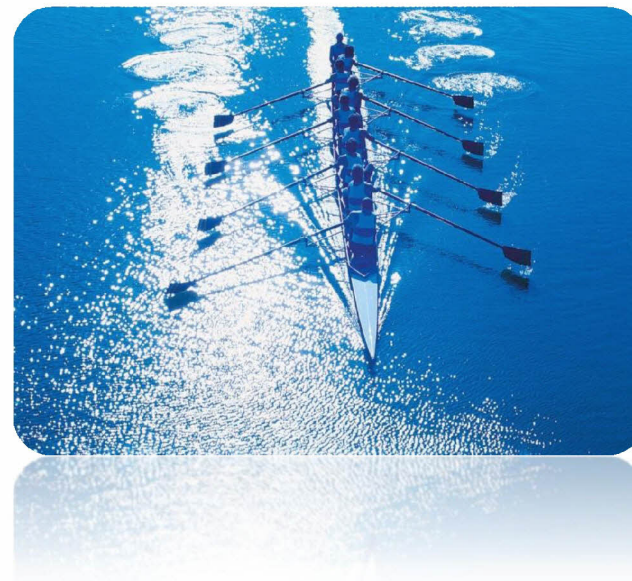
## **2Q Proactive Event Building Teamwork – "Beyond Zero"**

**Richmond Refinery Safety Topic of the Day  
Thursday**

**4/29/2010**

# Agenda

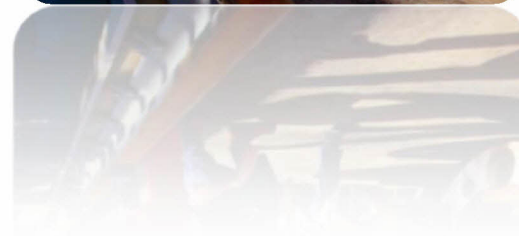
- Introduction
- Factors that contribute to and detract from our ability to perform Every Task, the Right Way, Every Time.
- Team commitment to living Incident and Injury Free
- Wrap Up



# Deliverable

Spend time developing the groups understanding of what “Beyond Zero” means.

Review our Team commitment to living Incident and Injury Free from Monday and make changes if needed.



# What Does “Beyond Zero” mean?

Beyond Zero is a mindset, or, the idea of how we must begin to think, work, and live Incident and Injury Free.

When we all live Incident and injury Free, the “numbers” (or metrics, like zero injuries) will evolve. “Beyond Zero” is our way of thinking about how working and living at the Richmond Refinery will be when we are all completing Every Task, the Right Way, Every Time ... because we want to, because we won’t accept a workplace where someone is hurt.



## Activity: 1

What are our greatest barriers to living and working Incident and Injury Free - completing Every Task, the Right Way, Every Time?

# How do we respond to our environment?



Pressure to perform, Stress, time commitments, fatigue, constant contact with cell phones, etc. can distract us from completing Every Task, the Right Way, Every Time.

## Activity: 2

Discuss: What behaviors minimize the effect of external factors?



## Wrap Up

This week, Refinery Teams have formed commitments to living Incident and Injury Free and building Teamwork.

Today, review our team commitment that we made on Monday, and make any adjustments that are needed.







# Audio Recording

Message from IIFLT